



CONFLICT ARMAMENT RESEARCH

Systems and Analytics Division

Document Name:	Evaluation Criteria
Tender Name:	Data Visualisation and Analytics Solution (DVAS)
Project Title:	Provision of a secure data visualisation and analytics solution to support CAR's analysts leverage its data on the trafficking of conventional and unconventional weapons, ammunition and related materiel into conflict-affected areas.
Tender Code:	CAR_iTrace III_2018_002_DVAS
Tender Dossier:	http://www.conflictarm.com/vacancies/

Evaluation Criteria

Overview:

This document outlines: 1) CAR's weighting and scoring system, 2) the evaluation criteria for the tendering process with their assigned weight, and 3) additional guiding questions for each criterion. Each criterion includes an "example" which aims to provide clarification on CAR's intention. These examples should be seen as guidance, not as the full extent of CAR's expectations. Additionally, tenderers are not required to answer the guiding questions. These guiding questions are only intended as a support to tenderers in responding to the criteria. Tenderers are encouraged to review document '1.5_Overview_DVAS' of this package as well as CAR's website (www.conflictarm.com), publications, and its public portal iTrace (www.itrace.com) to better respond to the criteria.

Weighting System:

1 = *Mandatory*: Functional requirement. (Value 0.5)

2 = *Priority*: Great value-add but could be done without if need be. (Value 0.35)

3 = *Beneficial*: Value-add but not priority. (Value 0.15)

Total weight value = 1.0

Definitions:

As is = Considered to be “off the shelf”. Addition of native (in-house) plug-ins that are included in the budget, if appropriate, also included in “as is”.
Configurations = Features and/or functionality identified in the proposal requiring development to implement and is not currently available. Examples include: adding to the product, tailoring existing features, and/or features under development.

Additional Instructions:

The technical criteria scoring system allows for tenderers to outline configurations to the solution and/or introduce a third-party plug-in that would further meet a specific criterion. If this option is used in responding to a criterion, then the vendor must be sure to include the following additional information:

- Resources associated (type/unit/quantity) with the configuration, customization and/or plug-in.
- How many days after signing the contract the feature/functionality will be available.
- If/how the configuration and/or third-party plug-in affects the solution’s support/maintenance agreements.
- Describe the ability of the solution to carry forward, to new releases, the configurations made to the solution.
- Capability of all the functional components of the plug-in to exist within an integrated product suite sharing a unified user interface.

Written Proposal Scoring System:

POINTS	RATING NAME	DESCRIPTION
0	<i>Does not meet</i>	Proposal did not meet expectations. Deficiencies resulted in evaluator experiencing prohibitive difficulty assessing vendor’s solution.
1	<i>Slightly meets</i>	Proposal only slightly meets expectations. Deficiencies resulted in evaluator experiencing significant difficulty assessing vendor’s solution.
2	<i>Partly meets</i>	Proposal only partly meets expectations. Deficiencies resulted in evaluator having trouble assessing vendor’s solution.
3	<i>Mostly meets</i>	Proposal mostly meets expectations. Deficiencies resulted in evaluators experiencing only minimal difficulty assessing the vendor’s solution.
4	<i>Fully meets</i>	Proposal meets expectations. Evaluators experienced no difficulty assessing vendor’s solution.
5	<i>Exceeds</i>	Proposal exceeds expectations. Evaluators were able to gain more insights into the vendor’s solution than expected.
NA	<i>Unclear</i>	Need to request additional information from the vendor.

Technical Criteria Scoring System:

POINTS	RATING NAME	DESCRIPTION
0	<i>Does not meet</i>	Does not meet expectations at all.
1	<i>Slightly meets</i>	Very limited ability to satisfy this requirement as is. Serious deficiencies exist that cannot be easily worked around.
1.5	<i>Partly meets (conditional)</i>	Limited ability to satisfy this requirement with configurations to proposed solution. The limitations can be worked around with effort, but there are real compromises.
		Limited ability to satisfy this requirement with third-party software plug-in. The limitations can be worked around with effort, but there are real compromises.
2	<i>Partly meets</i>	Limited ability to satisfy this requirement as is. The limitations can be worked around with effort, but there are real compromises.
2.5	<i>Mostly meets (conditional)</i>	Would meet most expectations with configurations to proposed solution. Deficiencies can be worked around with minimal effort and few compromises.
		Would meet most expectations with third-party software plug-in. Deficiencies can be worked around with minimal effort and few compromises.
3	<i>Mostly meets</i>	Meets most expectations as is. Deficiencies can be worked around with minimal effort and few compromises.
3.5	<i>Fully meets (conditional)</i>	Would fully meet expectations with configurations to proposed solution.
		Would fully meet expectations with third-party software plug-in.
4	<i>Fully meets</i>	Fully meets expectations as is.
5	<i>Exceeds</i>	Fully meets expectations as is and provides extra features that add value.
NA	<i>Unclear</i>	Need to request additional information from the vendor.

Data Management Solution Criteria

Written Proposal

CRITERIA	EXPLANATION	EXAMPLE	WEIGHT
CLARITY	Language was understandable to a non-technical audience.	<i>Following the word “uptime” with “the measure of time the solution is working and available”.</i>	1
LAYOUT	Layout enabled reader to easily find relevant information.	<i>Evaluators can easily assess the vendors qualifications with minimal cross-referencing between sections.</i>	2
RESPONSIVE	Proposal reflects that the vendor reviewed the RFP and its supporting documents.	<i>Evaluators can easily identify through responses to evaluation criteria that the vendor reviewed and understands CAR’s data and approach.</i>	1
VISUAL	Proposal includes visual demonstrations of its capacity	<i>Presentation aids such as screenshots, videos, and GitHub demonstrations are included in the proposal alongside the narrative.</i>	2

Technical Criteria - General

CRITERIA	EXPLANATION	EXAMPLE	WEIGHT
STABILITY	Vendor ensures that solution has thorough quality assurance procedures in place to prevent customer experiencing bugs and technical issues.	<i>Vendor has staff and procedures to thoroughly test solution performance on a rolling basis. Follows one or more ISO, or related, quality assurance standards.</i>	1
UPTIME	Solution maintains an uptime of no less than 99%.	<i>Users can access the solution no less than 361.35 days out of the year.</i>	1
UPDATES	Vendor is currently releasing updates and patches for the proposed solution; End of Service not scheduled for at least four years.	<i>Vendor releases an update to their solution quarterly with additional features and patches as needed to fix identified bugs.</i>	1
HOSTING	Vendor hosts solution in a manner that ensures customers can navigate it with minimal loading time.	<i>Loading times do not exceed 5 seconds per selection while navigating within the solution (does not apply to running queries).</i>	1
SCALEABLE	Vendor hosts solution in a manner that user licenses can be increased significantly without compromising loading time.	<i>As CAR grows, the solution can accommodate the additional bandwidth needed by added staff user licenses without causing lag in solution performance.</i>	1
DATA SECURITY	Vendor utilizes strict, internationally recognized security standards for both the transmission and storage of data.	<i>Solution follows international data security standards, such as the ISO/IEC 27000 family of standards.</i>	1
TECHNICAL SUPPORT	Vendor has transparent technical support channels/procedures.	<i>Customer can submit support tickets as well as review the status of and follow up on that ticket.</i>	1

		<i>Ability to provide technical support by:</i> <ul style="list-style-type: none"> • Categorization/Type • Status • Severity, SLA and/or Priority • Date and Time • Agent/Analyst Skills 	<i>Ability to support automatic escalation of a record by:</i> <ul style="list-style-type: none"> • Categorization/Type • Status • Severity, SLA and/or Priority • Date and Time (Calendar Routing) • Agent/Analyst Skills 	
TRAINING	Vendor can provide live training and training materials for their solution.	<i>Instructors can provide technical training to non-technical users that will enable them to use the solution without significant assistance.</i>		1
USER-FRIENDLY	Solution interface is intuitive and easy to use.	<i>New users can quickly understand how to use the solution and its tools with minimal direct instruction.</i>		1
DATA EXPORT	Solution can export data selections into common formats.	<i>For example, tabular/network data as CSV, geospatial data as KML, visualizations as PNG, etc.</i>		1
COMPATIBILITY	Solution is widely compatible with common operating systems and browsers.	<i>Example 1. Users can utilize solution on Mac OS, Windows and Linux operating system.</i> <i>Example 2. Users can use Safari, Firefox and Chrome browsers to access the solution, if web-based.</i>		1
USER MANAGEMENT	Solution allows CAR's designated system administrator to create users, modify their content permissions, and audit their activity in the solution.	<i>Administrator can access audit logs for a particular user, provide basic user support such as resetting passwords, restrict viewing permissions at a user and group level, configure account expiration and session timeouts, etc.</i>		1
INTEGRATION	Solution can easily integrate with other technology solutions.	<i>The solution can integrate with other enterprise systems, such as customer relationship management (CRM) systems, visualisation systems, analytics systems, etc.</i>		1

Technical Criteria – Visualisation and Analytics Solution

CRITERIA	EXPLANATION	EXAMPLE	WEIGHT
VISUALISATIONS	Solution offers a robust set of visualisation tools commonly associated with descriptive statistics.	<p><i>Example 1. Bar graphs, pie graphs, scatter/bubble graphs, mosaic graphs, surface graphs, pyramid graphs.</i></p> <p><i>Example 2. Cluster Maps that automatically group and render densely packed points.</i></p>	1
GEOSPATIAL MAPPING - GENERAL	Solution offers a robust set of geospatial plotting and aggregation options.	<p><i>Example 1. GeoJSON tile map layer. Use any geographic driven data.</i></p> <p><i>Example 2. Map layer for territorial states, meso-regions, micro-regions, and cities shapes.</i></p> <p><i>Example 3. Dot map, bubble map, hexagonal binning, and heat maps.</i></p>	1
GEOSPATIAL MAPPING - PATHS	Solution can plot and visualise geospatial path data.	<p><i>Show individual path of each item over time on a map. Referred to as "chain of custody". Geospatial Path Index: accelerates geospatial queries and keeps track of the points appearing in the all XML elects or JSON properties in a given path. See Part e for more clarification on chain of custody and mapping paths within CAR's context.</i></p> <p><i>Example 1. A shirt is manufactured in Country A - sold to a distributor in Country B - sold to a Retailer in Country C. Solution can visualise the path of the shirt from manufacturer to the distributor to the retailer as waypoints (locations) connected by routes (transfers between locations).</i></p> <p><i>Example 2. Chain of Custody Logistics, which means that: your items are listed, numbered, and the continuous possession is monitored.</i></p>	1
GEOSPATIAL MAPPING - AGGREGATED	Solution can plot aggregated geospatial path data using scaling tools.	<p><i>Show multiple transfers from Country A to Country B as one scaled route. See Part e for an example of this concept.</i></p> <p><i>Example 1. Over one year, 50 computers are sold from Country A to Country B and 25 computers were sold from Country A to Country C. Solution can aggregate those sales and display one arrow between Country A and Country B, and one arrow between Country A and Country C. Additionally, the route between Country A and Country B is scaled at 2x to indicate the difference in computers sold to Country B and Country C.</i></p>	1

NETWORK DIAGRAMS	Solution can produce network maps based on relationships between entity records.	<i>An analytics library that allows you to produce network maps. Express relationships between items, items and events, items and groups, etc., as nodes connected by edges. In social network analysis, referred to as a sociogram.</i>	1
TEMPORAL DIAGRAMS	Solution can produce temporally-focused diagrams.	<p><i>Analysts can visualise DATETIME data types, including date ranges. Graphs include: line graphs, histograms, and timelines.</i></p> <p><i>Example 1. An audit of employee data to determine how active they were during a specific period between January 1, 2014 to January 1, 2015.</i></p> <p><i>Example 2. This example creates ProductInventory as an in-memory temporal table with a clustered index on a history table: LocationID > >ProductID/LocationID > ProductID</i></p>	1
DASHBOARD CREATOR	Solution allows analysts to create and save dashboard configurations.	<i>Analyst designs a specific arrangement of visualisations and can save that arrangement.</i>	1
DASHBOARD FILTERS	Solution allows analysts to configure dashboard visualizations with filters.	<p><i>Example 1. Analyst can set filters so that only weapons documented in Iraq are displayed across the different visualisations in the dashboard.</i></p> <p><i>Example 2. Analyst can set filters so that only data within a specific partition of the data can be displayed, such as Public vs. Internal.</i></p>	1
DASHBOARD SHARING	Solution allows analysts to share dashboard configurations with other users.	<i>Analyst can design a dashboard and share that design with colleagues, so they can view the same visualizations with the same configurations.</i>	2
GEOSPATIAL NAVIGATION	Solution allows user to manipulate, integrate, and display geographically referenced information in freeform polygons.	<p><i>Analyst can select records on a map by dragging a cursor or creating a polygon around the area of interest.</i></p> <p><i>The Geospatial Navigation should provide a variety of path planning and navigation technologies. The solution should be able to analyse the data repository in a spatial database to perform route assignments and display historical geographically referenced information.</i></p>	3
NETWORK NAVIGATION	Solution allows user to select records within a network diagram either through single selection or by dragging a selection pane.	<i>Analyst can select records by clicking on a specific node or dragging the cursor around a section of the network diagram.</i>	2
TIMELINE NAVIGATION	Solution allows user to select records within a timeline-like diagram.	<i>Analyst can select a subsection of the data by selection a specific period within the timeline visualization to further drill down into.</i>	2

DASHBOARD BROADCASTING	Solution can accommodate interaction between visualisation tools in the same dashboard.	<p><i>Analyst can select a node or a bar on a bar graph or a waypoint on a map, and the dashboard will recalibrate linked visualisations focusing on that selected subset of the data.</i></p> <p><i>Example: In a dashboard, an analyst select a transit waypoint in the geospatial visualisation and the other visualisations in the dashboard will readjust to display information specific to that waypoint, such as the number of weapons documented at that point, ammunition documented at that point, etc.</i></p>	1
LANGUAGES	Solution can store, query, and display text from multiple languages.	<p><i>A user can enter numbers and letters from multiple languages, such as English, French, Arabic, Chinese, and Russian, during the data entry process. The user can query the database using various languages and receive an accurate result. Additionally, the solution should be able to display numbers and letters from these languages accurately.</i></p>	1
QUERY	Solution includes a set of intuitive query tools, including Boolean statements and special characters.	<p><i>Analysts are able to query the database using a variety of tools, such as traditional IF THEN statements in Boolean and wildcard characters such as %(percentage), _(underscore), and *(asterisk).</i></p> <p><i>Example 1. Analyst can search for all serial numbers starting with 560 by using * at the end: 560*.</i></p> <p><i>Example 2. Analyst can search for shirts made in Germany AND distributed by ACME Shirt Distributors OR World's Best Shirt Emporium.</i></p>	1
PATTERN QUERY	Solution can accommodate searches for specific network configurations and chain of custody paths.	<p><i>Example 1. Analyst can design a search for all Model X weapons that were seized with Model Y ammunition. This query is based on a specific model of weapon and ammunition sharing the same waypoint record, but not being linked directly to each other.</i></p> <p><i>Example 2. Analyst can search for pants that were bought at the same time as a specific kind of shirt.</i></p>	2
WRITE BACK	Solution includes the ability to enable certain users to write back to the database from within the solution.	<p><i>Example 1. Analysts can correct a spelling error encountered while visualising the data.</i></p> <p><i>Example 2. Analysts can create/delete links between records from within a network diagram.</i></p>	3

PATTERN RECOGNITION	Solution can identify and highlight categorical, GIS or network-based patterns in the dataset.	Analyst can search for specific combinations of conflict materiel that are frequently seized together. <i>Example: Solution identifies combinations of pants and shirts that are frequently bought together.</i>	1
NETWORK ANALYSIS	Solution can use social network analysis tools.	Analyst can use social network analysis metrics to identify specific combinations of conflict materiel that are frequently seized together. <i>Examples: degree centrality, closeness centrality, betweenness centrality, eigenvector, k-core, n-clique.</i>	2
SHORTEST PATH	Solution can run shortest path analyses both in network and geospatial environments.	Analyst can select Model X weapon and view the shortest network path to Model Y ammunition.	3
STATISTICAL PACKAGE	Solution can run common statistical tests.	Analyst can test the correlation between the presence of Model X weapon and Model Y ammunition at the same recovery site over time.	2
PLAYBACK	Solution can integrate player software to display records over time across different visualisations.	Some form of 'play-axis' will allow scatter or bubble charts representing data as it appears on maps. This becomes interactive with a play/pause on the animation. <i>Example 1. Produce a video showing data appear on a map as time elapses.</i>	1
EXTERNAL PORTALS	Solution can accommodate the creation of dashboards accessible through restricted access portals.	Analyst can create a dashboard and access credentials for a client to access and interact with that dashboard.	1
SIMPLIFIED NAVIGATION	Solution offers features that facilitate searching and filtering by less-technical audiences	Analysts can design dashboard with user-friendly icons to filter and navigate the data. <i>Example: User can click on a truck icon to display only truck sales on a map.</i>	1
VISUALISATION QUALITY	Solution uses high resolution visualisations, maps, and graphs.	User can project image on a large presentation screen or use in a print publication and maintain good aesthetic quality. <i>Example 1. Maps have Raster resolution < 2 meters.</i> <i>Example 2. Visualisation image resolution \geq 2 megapixels.</i>	1
MOBILE APPLICATION	Solution can display its visualizations on a mobile application.	Analyst can configure a dashboard then make it available for users to select and display on their phone.	1

Additional guiding questions

Technical Criteria – General

CRITERIA	Guiding Questions
STABILITY	<ul style="list-style-type: none"> - What are the quality assurance procedures the solution has in place to prevent customer experiencing bugs and technical issues? - Describe how software maintenance is applied (full product upgrade, partial product replacement, or patches)? - How does your solution notify users of major events? Scrolling banner on main page? - Explain your notification protocol for system outages and major system development involving downtime or reduced performance.
UPTIME	<ul style="list-style-type: none"> - Does your solution maintain an uptime of more than 99%? - Describe how local processing can continue if network connectivity to the vendor site fails.
UPDATES	<ul style="list-style-type: none"> - Describe how the customer is notified of an upgrade/update? - Describe the delivery mechanism of an upgrade/update (CD, FTP)? - Describe any issues with support agreements if an upgrade/update not performed? - Describe how customers input is incorporated into your next release upgrade? - Describe your recommendations standard schedule for new software/hardware version releases?
HOSTING	<ul style="list-style-type: none"> - Describe the different hosting options [SAAS (dedicated hosting, Virtual Hosting), On Site Hosting], for your solution. - Describe the server platforms supported — for example, database management systems, server operating systems, Web servers and application servers (as well as versions). - Please provide any document and diagram describing logical architecture of application proposed. Please name all components such as workflow, transaction and reporting and interfaces between components.
SCALEABLE	<ul style="list-style-type: none"> - Explain how your solution's hosting is managed so that user licenses can be increased significantly without compromising loading time.
DATA SECURITY	<ul style="list-style-type: none"> - Does your solution utilize internationally recognized security standards for both the transmission and storage of data (ISO/IEC/OGC)? - Describe how content security is implemented. - SaaS: Describe measures taken to ensure the confidentiality of data stored at vendor sites, including any audit certifications achieved by vendor. - SaaS: Please describe your security practices regarding security incident management and data compromise/breach notification procedures. - SaaS: Please describe your security practices regarding confidential or sensitive material, and data access, usage, and ownership.

TECHNICAL SUPPORT	<ul style="list-style-type: none"> - What is your standard technical support offer to clients for this solution? - Describe the different ways a support ticket can be created. - Can a technician update the status of a request via mobile device(s)? Can they add comments? - Can your solution automatically create an incident via an inbound email? If so, what are the requirements? - If the email contains images (e.g., bmp, jpg or gif screen shots), can it be saved within the incident? If yes, provide details including where it's saved and how to open it, etc. - Will your solution auto-populate user detail into request based on sender's email address? - Can a technician acknowledge a service request assignment via email?
TRAINING	<ul style="list-style-type: none"> - Describe different kinds of trainings you provide regarding your solution? - What kind of training materials for your solution, such as user guides and instructional videos?
USER-FRIENDLY	<ul style="list-style-type: none"> - Describe the user configurable parts of your solution, such as the user's home page? - Describe how system administrators can customize the user experience, such as data entry, home screens, and other components of work flow.
DATA EXPORT	<ul style="list-style-type: none"> - What formats can your solution export data selections into?
COMPATIBILITY	<ul style="list-style-type: none"> - Describe any software dependencies the solution requires to operate. - Describe the client platforms are supported. - Describe the operating systems are supported. - List minimum hardware requirements of both computer and any peripherals. - Describe the system requirements for your application, database and other required server components. - SaaS: Describe connectivity options to vendor site.
USER MANAGEMENT	<ul style="list-style-type: none"> - Explain how security rights are assigned and modified. - Describe the capabilities for group creation and rights assignment, if any, for user groups, individual roles. - Describe how the tool manages and stores authentication for users. - Describe how audit records are maintained, secured and archived within the system. - Describe how your solution supports role-based access control (RBAC) for application functions.

INTEGRATION	<ul style="list-style-type: none"> - Describe the application development tools, programming languages and application programming interfaces (APIs) that enable users to develop and customize their applications. - Describe any Web Service interfaces you offer from your tools. - Identify which functionalities are accessible via your API is also available via the Web Services interface? - Describe the use of web services to interface with the solution. - Describe the solution's ability to support enterprise application integration.
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Technical Criteria – Data Visualisation and Analytics Solution

CRITERIA	EXAMPLE
VISUALISATIONS	<ul style="list-style-type: none">- Describe the suite of different data analysis visualisations the solution uses.- Provide examples of your solution's ability to generate GeoJSON scatter/bubble graphs, mosaic graphs, surface graphs, and pyramid graphs.
GEOSPATIAL MAPPING - GENERAL	<ul style="list-style-type: none">- Describe the suite of different geospatial visualisations the solution uses.
GEOSPATIAL MAPPING - PATHS	<ul style="list-style-type: none">- Describe the tools your solution uses to visualise geospatial path data.- What visualisation options are available for displaying varying level of granularity of path data (such as include/exclude raw material input from view)?- Provide examples of scenarios where your solution used datasets similar to chain of custody documentation to produce visualizations of geospatial mapping. See Part e for more information on this concept.
GEOSPATIAL MAPPING - AGGREGATED	<ul style="list-style-type: none">- Describe the tools available to aggregate geospatial path data into different types of views.
NETWORK DIAGRAMS	<ul style="list-style-type: none">- Describe the tools available to produce social network analysis-style visualisations.- Provide examples of your solution's ability to produce network diagrams based on relationships between entity records.
TEMPORAL DIAGRAMS	<ul style="list-style-type: none">- Describe the different temporal data visualisation options available in the solution.
DASHBOARD CREATOR	<ul style="list-style-type: none">- What are the different options for saving dashboard configurations?- Can dashboard views be saved as a file that can be sent over email?
DASHBOARD FILTERS	<ul style="list-style-type: none">- Describe the different filtering tools your solution has for its dashboard feature(s).- How many simultaneous filters can be set on dashboard visualisations?
DASHBOARD SHARING	<ul style="list-style-type: none">- Describe what options are available sharing dashboard configurations.
GEOSPATIAL NAVIGATION	<ul style="list-style-type: none">- Describe how your solution can select records based on shapes (freeform polygons) around the area of interest on a map visualisation.- What limitations are there with this feature?
NETWORK NAVIGATION	<ul style="list-style-type: none">- Describe the selection tools available within your solution's network diagrams.
TIMELINE NAVIGATION	<ul style="list-style-type: none">- Describe the selection tools available within your solution's temporal diagrams.

DASHBOARD BROADCASTING	<ul style="list-style-type: none"> - What are the different ways that visualisations in a dashboard can interact? - Describe the solution's dashboard features are dynamic (can update/refresh based on interacting with visualised data). - Describe how a user can customise this interaction. Example: identifying which visualisations update based on selections while other remain static.
LANGUAGES	<ul style="list-style-type: none"> - What languages can your solution store, query, and display? - If applicable, what limitations does your solution have using multiple languages, particularly those that are not Latin based?
QUERY	<ul style="list-style-type: none"> - What configurations will be necessary to enable queries performed by Boolean statements and wildcard operators? - Explain the process from the perspective of the end-user and UI. Provide example and screenshots of these extractions if applicable.
PATTERN QUERY	<ul style="list-style-type: none"> - Describe the tools available to query based on associations and geospatial path patterns.
WRITE BACK	<ul style="list-style-type: none"> - Describe database write back capabilities your solution has available. - What limitations does the database write back capability have?
PATTERN RECOGNITION	<ul style="list-style-type: none"> - Describe features that highlight frequent patterns within the data for the analyst.
NETWORK ANALYSIS	<ul style="list-style-type: none"> - Describe social network analysis metrics available within the solution. - Describe how values generated by those metrics can be produced and integrated into other visualisations.
SHORTEST PATH	<ul style="list-style-type: none"> - Describe what shortest path tools can be used in the solution.
STATISTICAL PACKAGE	<ul style="list-style-type: none"> - Describe what statistical tools can be used within the solution.
PLAYBACK	<ul style="list-style-type: none"> - Describe your solutions ability to create playback videos.
EXTERNAL PORTALS	<ul style="list-style-type: none"> - Describe what options the solution has for creating a restricted access portal to a dashboard are available. Specifically, options that allow CAR to create dashboards and give client's access to the dashboards through a restricted access portal. - Provide examples of this feature being using by other clients of this solution. - Explain limitations with this functionality.
SIMPLIFIED NAVIGATION	<ul style="list-style-type: none"> - Describe what tools are available to simplifying dashboard navigation. - Provide examples of these tools in use by other clients.
VISUALISATION QUALITY	<ul style="list-style-type: none"> - What are your visualisation quality standards per visualisation category? - Are there limitations to your visualisation quality (ex. Sociograms are a lower than standard quality)?

MOBILE APPLICATION	<ul style="list-style-type: none"> - Describe what mobile application options are available for displaying dashboards and other visualisations produced within your solution. - What limitations or restrictions are there for mobile application viewing of dashboards and/or other visualisations?
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